

## UMS Alert Systems

Social Media



Controlling the network

#### UMS: Reaching everyone, everywhere

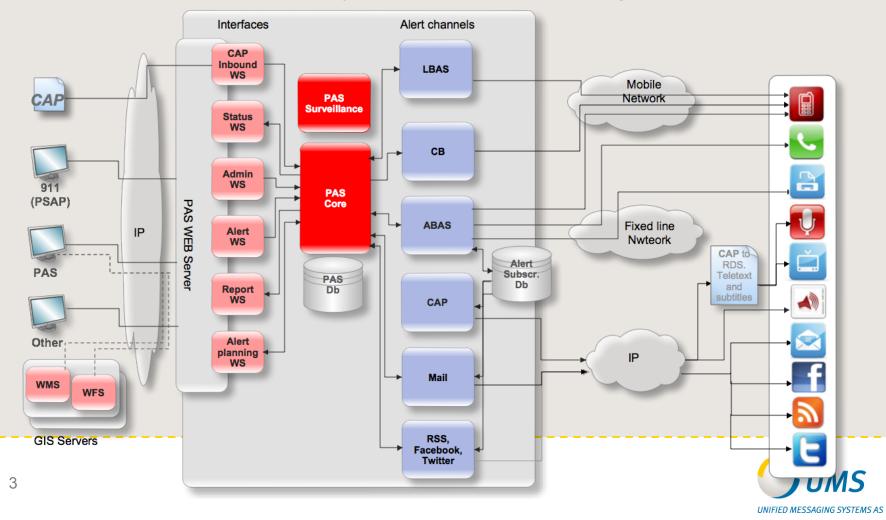




#### System overview

#### Multichannel

-The use of several channels to reach as many as possible with consistent message

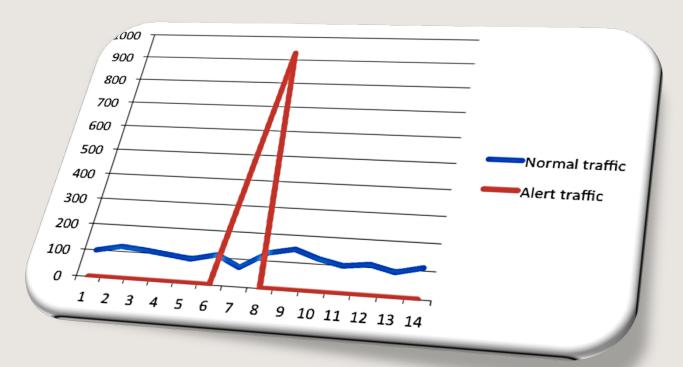


# How to make Social Media work during disasters



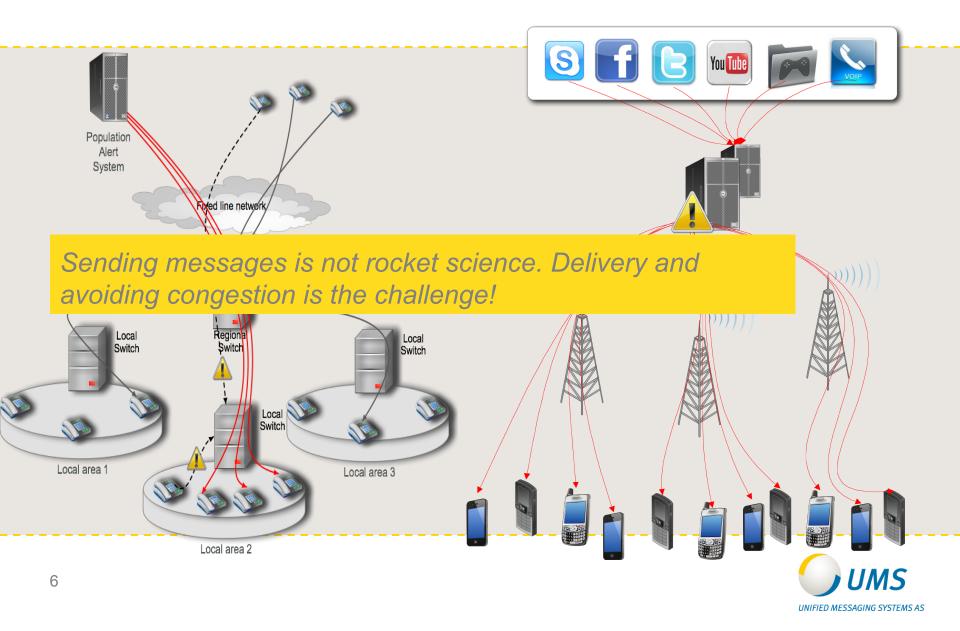
## UMS is addressing important issues for critical communication

Alert is unlike any other form of communication traffic pattern





### UMS helps you control the networks

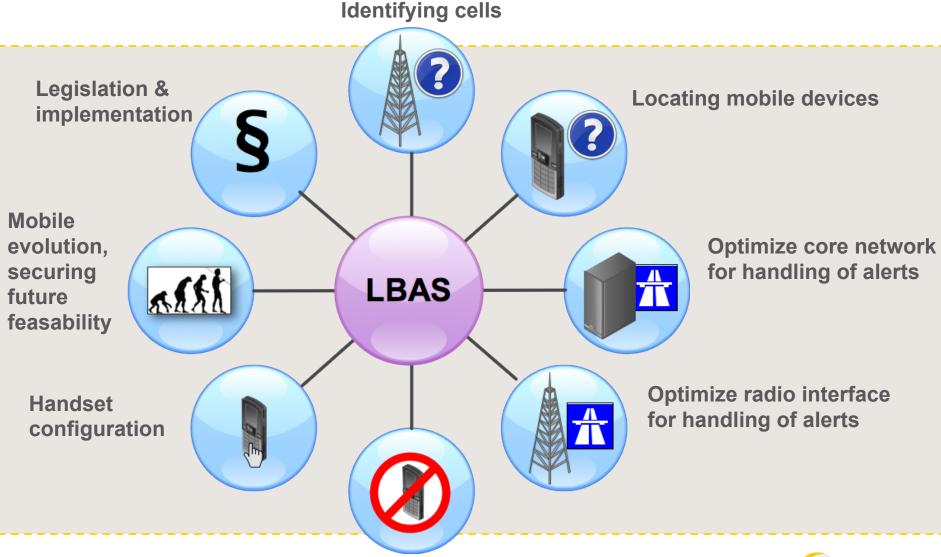


# UMS LBAS (Location Based Alert System)

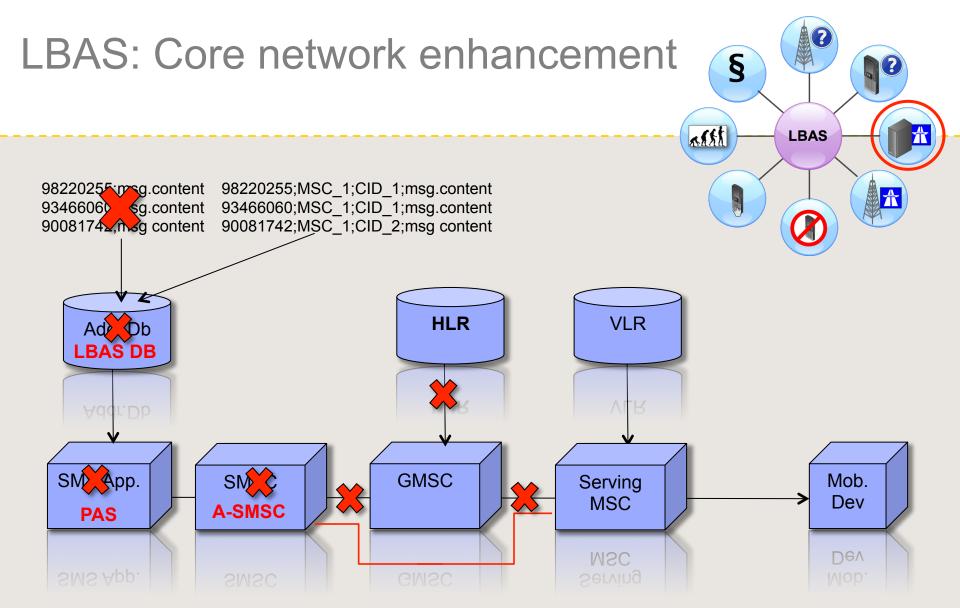
How does it work?



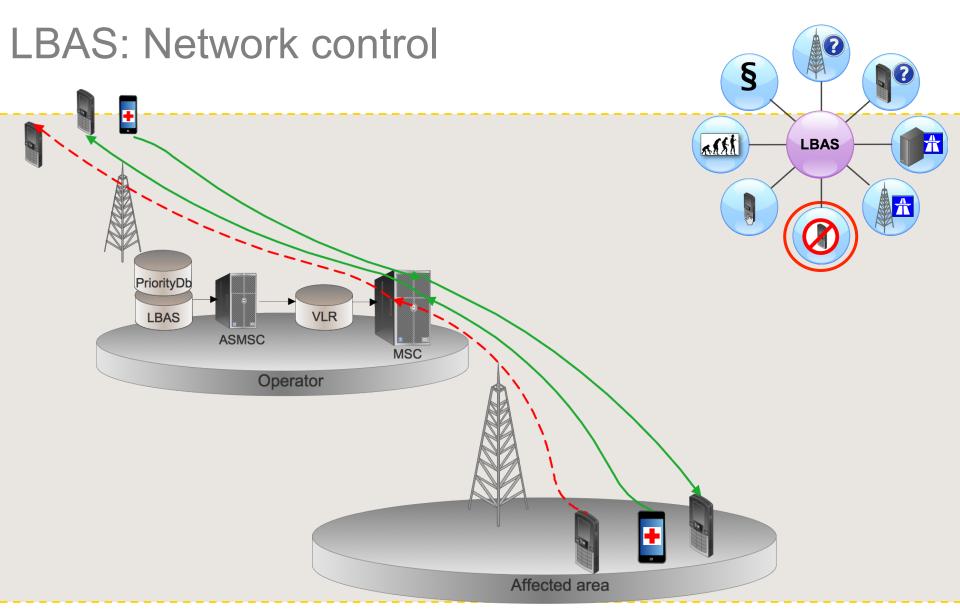
#### LBAS - advanced SMS - elements











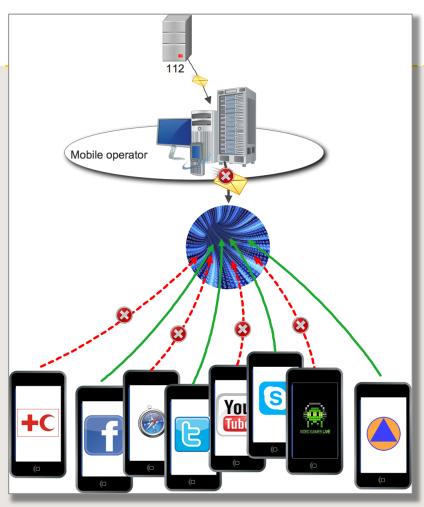
In case of emergency the traffic may be several times higher than normal, caused by concerned civilians. How to deal with the problem?



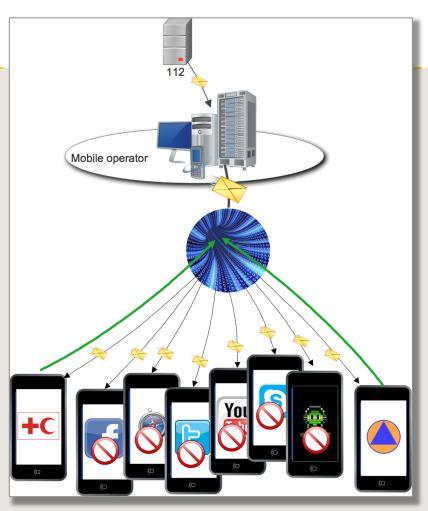
LBAS: Network control, what about 4G? § **PriorityDb** allt **LBAS** LBAS-Db MME 4 Of E 4G/LTE is already congested in new networks! Affected area

UNIFIED MESSAGING SYSTEMS AS

#### Network control - result



Large amount of simultaneous real time applications causes congestion



Controlling the network enables reliable message delivery and avoid serious network problems



### Why is control of the network important?

- Any alert/information towards mobile phones will stop due to congestion – if you do not have control
- Any reply/response from citizens mobile phone will stop due to congestion – if you do not have control
- Meaning that Facebook, Twitter, web-pages etc. might not be accessible on mobile phones during a crisis situation!
  - UNLESS YOU HAVE CONTROL OF THE NETWORK



#### Conclusion

- Social Media is of great importance for sharing information
  - From authorities to citizens
  - From citizens to authorities
  - Among groups/friends
- Use network control to make sure Social Media channels will work during disasters



#### Thank you & contact details

## Thank you for your attention!

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